



JOSEPH STREET

"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST

CENTURY" **Sewerage & Water Board** OF NEW ORLEANS

NEW ORLEANS, LA 70165 • 504625 ST.

-529-2837 OR 52-

WATER

www.swbno.org

FREEZE WARNING:

The National Weather Service has issued a freeze warning, which is in effect for January 16th and January 17th, 2018. During this time, the Sewerage & Water Board offices and customer service telephone center will be closed. Customers should wrap or insulate exposed pipes and faucets or drain water lines completely in anticipation of the freeze.

If water is run, allow only a spaghetti thin, or 1/16th of an inch, stream of water from the faucet farthest from where water enters your home. It is important that you shut off your faucets at dawn or when temperatures climb above freezing.

Running water any longer than necessary may reduce water pressure throughout the city. Running water will not protect toilets, ice machines, or other appliances where water cannot be continuously run.

To repeat, the Sewerage and Water Board offices are closed to customer service inquiries and will reopen on January 18th. If you have an emergency, such as a broken water or sewer line, press 1 to speak with a representative in our Emergency Call Center. Thank you.

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Members of the Board: ANDREW AMACKER • ROBIN BARNES • MARION BRACY • DR. TAMIKA DUPLESSIS •
EILEEN GLEASON
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